Lifetime Warranty Water Heater

UPGRADE TERMS & CONDITIONS

What Is Covered

- Manufacturing defects: Defects in the water heater's materials or workmanship under normal use and service.
- Key components: Essential components such as the inner tank (against leakage), heating elements, thermostats, ignitors and gas valves.
- Replacement of defective parts: If the inner tank leaks within the warranty period, the manufacturer will typically furnish a new water heater of a comparable model.

Conditions

- Annual maintenance is required and must be performed by B Wear Plumbing Company Inc. If service or maintenance is performed by another company, the Lifetime Warranty will become null and void immediately.
- For electric water heaters in homes where the water hardness exceeds 12 grains per gallon, a water softener system is required to maintain Lifetime Warranty coverage.
- The maximum water pressure is 80 PSI.

Exclusions

This warranty does not cover problems caused by any of the following:

- Negligence or lack of maintenance
- Accidents, misuse or abuse
- Natural disasters or acts of God, including floods, fires and earthquakes
- Damage caused by freezing
- Water quality issues
- Corrosion of internal or fireside surfaces, unless caused by defects in materials or workmanship
- Use of the water heater for an application for which it was not intended

Who Is Covered

- The Lifetime Warranty may be transferred from the original purchaser for a transfer fee of $500.00.
- Thirty (30) days' notice of transfer is required to ensure proper completion of the transfer to the new owner. The transfer fee may be paid by the original owner or the new owner.
- The warranty must be transferred at the time the residence is sold.

Claim Procedure

Contact B Wear Plumbing Company Inc. at 573-864-4463 to schedule a service appointment.

“Better Call Brian”

573-864-4463 | info@brianwearplumbing.com | brianwearplumbing.com

Please retain this document with your water heater records.